Governor's Advisory Council on Library Development
October 1, 2023: 10:00a.m.

Venue: Zambezi Room at Kalahari Resorts at the Pennsylvania Library Association 2023
Annual Conference

Minutes

GAC Members Present: David Belanger, Mary Garm, Long, Allison Mackley, Beth Mellor, Barbara Zaborowski, Dale Hamby (Virtual/Exception)
GAC Members Excused: Marsha Everton, Sue Werner
GAC Member Absent: Robert Lambert

Office of Commonwealth Libraries (OCL): Susan Banks, Deputy Secretary; Carrie Cleary, Executive Assistant; Hadiyah Cleveland, Library Development Supervisor; Sara Deegan, Library Development Supervisor; Amy Geisinger, Library Development Advisor; Sarah Greene, Bureau Director, State Library; Abbey Lukiewski, Library Development Advisor; Heather Sharpe, Bureau Director for Library Development; Heather Warren-Smith, Library Development Advisor (virtual)

In Person Attendees: Holly Ambrose, Bucks County; Ann Andrews, BF Jones Memorial Library; Jessica Church, Erie & Crawford Library District; Matt Ciszek, Penn State Library; Linnae Clinton, Eastern Monroe Library; Jen Coleman, Summerville Public Library; Elizabeth   Davis, PaILS; Katie Greenleaf-Martin, PaILS; Terri Heebner, Free Library of Springfield; Nicole Henline, Monroeville; Jess Hilburn, Crawford County Library System; Erin Joyce, Oil Creek Library District; Christine Law, Hatboro Library; Ryan McCrory, Lititz Public Library; Mary Catherine McGarvey, Free Library of Springfield; Eric Mesiberger, Mt. Lebanon Library; Jessica Miller, Fredricksen Library; Constance Moore, Bucks County Library; Kathleen Peiffer, Bucks County Library; Maryam Phillips, HSLC; Jennifer Powell, Tyrone Library; Karl Rebon, Reynoldsville Public Library; Amy Resh, James V. Brown Library; Jennifer Roberts, Upper Dublin Library; Jennifer Soliday, Punxsutawney Memorial Library; Jessica Stefano, Erie County Public Library; Jennifer Stock, Upper Darby Library; Janine Strohm, Rebecca M. Arthur Library; Melinda Tanner, Westmoreland Library District; Karla Trout, Library System of Lancaster County; Robyn Vittek, Mt. Lebanon Library; Chelsea Williams, Hamburg Library.

Virtual Attendees: Sue Erdman, Joseph T. Simpson Library; Lisa Erickson; Kimberly Hrivnak, Leslie LaBarte; Jill McConnell, John Miller; Becky Wanamaker.

1. **Welcome & Introductions**
   Call to Order & Introductions – Mary Garm, Chair. Meeting opened at 10:01a.m.
   a. GAC members in attendance were introduced.
2. Approved Minutes of the June meeting.
3. Chair's Report – Mary Garm
   a. Garm shared highlights from written report attached.
4. Deputy Secretary's Report – Susan Banks
   a. Banks shared highlights from written report attached.
5. Bureau Reports from the Office of Commonwealth Libraries

a. Bureau of Library Development – Heather Sharpe, Director, shared highlights from ==written report attached==
b. Bureau of State Library – Sarah Greene, Director shared highlights from ==written report attached==

6. Public Comment on Agenda Items Only
   a. Erin Joyce: Asked about a detail from Sharpe's report about the Find a Library Form for public and the directory to update OCL.

7. Spotlight: Pennsylvania Library Association (PALA)
   a. Melissa Rowse, President of PALA, reported updates about the association including information about membership, turnover, and reasons to consider membership. She shared about the excellent continuing education opportunities offered this year such as Frontline Online, PALS, and other projects. She noted awards offered recently and some to come at the annual business meeting.
   b. Christi Buker, Executive Director of PALA updated the Council about work the association is doing, including monitoring book challenges and related funding efforts. She shared that all libraries are invited to connect with the association for advice, whether members or not. There is a link on the website to report book challenges. PaLA is a member of uniteagainstbookbans.org. Buker encouraged libraries to share the positive stories of the impact they have on patrons and the community and to use the resources from the PR and Marketing Committee and PA Forward. Buker also announced PALA's collaboration with the Pennsylvania Citizens for Better Libraries to host a virtual Trustees and Friends Institute on March 23, 2024.

8. Committee Reports: The Draft Fiscal Sponsor agreement referred to in the Chair's Report for moving GAC funds from the Mansfield Account to HSLC was reviewed by GAC members before the meeting. Belanger asked how much was currently in the account and the answer was about $163,000.   Motion to move forward with the agreement made by Zaborowski. Belanger seconded. Motion passed.
   a. **Bylaws:** Report from Bylaws Committee – Allison Mackley, Chair. No Report.
   b. **Communications:** See Education and Advocacy
   c. **Education and Advocacy - Beth Mellor**
   Mellor reported that she and Everton are working on a report to the Governor and will include stories about what is going on with libraries and non-profit organization. They have been doing lots of feedback gathering via surveys and focus groups.
   d. **Guidelines and Policies:** David Belanger, Chair – GAC approved the service area guidelines at the June meeting. They are now posted on the State Library website. The committee is working on two other sets of guidelines. One is hours open which is really about holidays and closings. The other is guidelines for the distribution of state aid by systems. Both are old and in need of review.   When drafts are ready, there will be opportunities to gather feedback. Belanger also shared about a program on Tuesday afternoon at 3:45p.m. at the PALA Conference about the State Aid formula history.
   e. **Planning**: Zaborowski reported that progress is being made on the GAC strategic priorities of Communication, Collaboration, and Clarification. There has been success in achieving the objectives.
   f. **Ad Hoc Committee / Statute and Regulations – Mary Garm** reported briefly. More information will be shared at the Open Forum from Heather Sharpe and Susan Banks. Phase 1 is pretty much done. Heather Sharpe and her team have put together the recommendations and Susan has written a draft of the regulations. For history, the first look at regulations was during the period when

the State Librarian was Clare Zales, and continued to Stacey Aldrich, then to Glenn Miller. Susan's team and the GAC/PaLA Committee were commended for the progress made to date. As we move forward into the regulatory process, we want to make sure libraries have had a chance to review so we can move forward with one voice.

g. **Community Conversation – Beth Mellor** graphic attached. Mellor facilitated a brief discussion about the results of a question asked in the GAC meeting registration: "What one thing would you like Governor Shapiro to know about libraries and library service in Pennsylvania?" The answer was "community". Around community, we build belonging. Focus on the library's role as community anchors. Libraries (and librarians) are important to our communities. Libraries provide, serve, and support.

9. **Public Comment**

a. Maryam Phillips, Executive Director of HSLC – See written report attached. It was a busy year for POWER Library.   The E-content platform is a revisioning of how users come to POWER Library and get to e-resources. There has been significant work with EBSCO. HSLC is looking for people who would want to provide feedback or beta-test as it is in development. Please stop by the booth. New e-resources targeted specific areas. Some Gale resources went away but new resources were added such as Encyclopedia Britannica for early learning, EBSCO Cricket Media (eBooks for younger readers), MyHeritage (genealogy product), ProQuest SIRS discoverer (middle school), and Transparent Language Online (100 languages and ESL). Library staff are encouraged to sign up for fall training.   There is also a new e-card registration system. They are expiring old e-cards, replacing them, and connecting people with local libraries. In the new process, people younger than age 15 register separately and there is improved address verification.

b. Katie Greenleaf Martin - Pennsylvania Integrated Library System (PaILS) – Please see written report attached. PaILS is growing in membership with 27 new locations signing on and increased resource sharing. There is more collaboration and sharing happening even between unaffiliated locations. Increased collaboration with HSLC/Access PA means that the ILS (SPARK) will work to speed up interlibrary loans. There are new projects that will modify the Evergreen software to suit PA library user needs.

c. Barbara Zaborowski shared about the value of PA Photos and Docs as an opportunity to build community by preserving local history during scanning events.

d. Susan Banks encouraged attendees to stop by the OCL Booth in the exhibit hall at the conference.

10. **Adjourn:** Meeting adjourned at 11:22a.m.

Upcoming Meetings
- Thursday, December 7, 2023 (virtual)

Meeting minutes respectfully submitted,

Carrie Cleary, Executive Assistant, Office of Commonwealth Libraries.

Governor's Advisory Council on Library Development
Chair's Report
October 1, 2023

Mansfield Funds

We are very close to reaching an agreement to move the Rare Books Collection money to HSLC. The money has historically been held by Mansfield University (now Commonwealth / Mansfield). The draft agreement was shared with Council on the Members' LibGuide.

Recruitment

We are working with Eli Downey, the Director of Intergovernmental Affairs for the Pennsylvania Department of Education, on recruitment for our two vacant seats on Council. We are also considering posting an interest survey to The Compendium to find interested and qualified candidates.

We currently have vacancies for a trustee seat and a layperson seat. Next year, due to resignations, we anticipate two additional openings.

If anyone has recommendations for either of the current openings, please contact me.

Strategic Planning and Communications

The Planning Committee and the Communications Committee met recently to review our goals, objectives, and activities. We will hear later in the meeting from Barbara Zaborowski and Beth Mellor with updates.

Both of these committees have been focusing their efforts on improving communication between Council and various constituencies.

GAC Business Notes

An All-Chairs Meeting was held this summer. Committee chairs discussed their work with each other, reported progress, and found areas of common interest.

A members' retreat was held yesterday to provide Councilors with an opportunity to socialize and discuss ideas for the development and future activity of Council.

Governor's Advisory Council Meeting
Sunday, October 1, 2023
PA Library Association Conference

Deputy Secretary's Report:

- **COSLA Update:** 50th anniversary year for the agency – October meeting in Newport, RI will bring past Chiefs together – including Glenn Miller (2015-2021), Stacey Aldrich (2012-2015), Mary Clare Zales (2004-2012) and Sara Ann Parker (1988-1995). Also, PA and NJ Library Development folks are hosted a shared meeting and training this past week for the State Libraries in the Northeast (COSLINE). Susan Banks and Laurie Zierer, Executive Director of PA Humanities presented the conceptual framework that will underpin an effort we'll be pursuing in 2024 and beyond to empower libraries to be catalysts of community development in their communities.

- **Broadband: Digital Literacy and Digital Equity** – Celebrate Digital Inclusion Week, Oct 2-6, 2023 with a theme Building Connected Communities. Learn more at Digital Inclusion Week 2023 - National Digital Inclusion Alliance   For Pennsylvania's broadband work, Cleary serves on the Unified Core Planning Team of the Pennsylvania Broadband Development Authority. The BEAD plan was put forward for NTIA acceptance. Many roundtables and community conversations for covered populations and the organizations who serve them have been held to contribute to the Digital Equity Plan, which is right now a draft in progress. Refer to the webpage for broadband for continuing updates: Broadband in Pennsylvania - PA Department of Community & Economic Development   Share the community survey available in various languages or via phone: Internet For All - PA Department of Community & Economic Development open until Oct 6: Learn more and get engaged in the work of ensuring that high speed connectivity, affordability, device access, and digital skills to use that broadband is available and accessible for all. Libraries can reach out to ccleary@pa.gov to share impact stories, ideas, and local needs.

- **Workforce Development** – Collaboration plans between OCL and Labor & Industry are underway to ensure libraries can learn about PA CareerLink® and that they can learn about the services from OCL and from local libraries.   Cleary is serving a few sub-committees who are working on goals and measurements in the creation of an updated WIOA 5 Year Plan.

- **Compendium update** - The Compendium, OCL's blog and primary communication channel to the field has undergone a redesign and is on its way to new audiences. We have been transitioning our communications from the mailing lists as the primary delivery mechanism for all news and information to promoting the Compendium as the source of searchable, topical content for libraries of all kinds.

- **Forum schedule update** – OCL is in residence and the State Library is on its way to a soft opening in November. Open house for PDE Staff with a ribbon cutting by the Governor will take place next week on October 10. PDE will be moving in over the course of October 23 – November 10. **The Grand Reopening – State Library of Pennsylvania Homecoming on Friday and Saturday, April 26 and 27, 2024.** We're looking for help – if you'd like to serve on the planning committee, please let Sue Banks or Carrie Cleary know you're interested.

- Our **Futures Community of Practice**, is growing, with a new PA Cohort slated for training with The Futures School April 9-11, 2024, thanks to the State Library of Connecticut's IMLS – funded support. PA's last Cohort was in October 2021 – and more than 60 additional PA librarians from all kinds of libraries were trained and are now part of our Community of Practice. The new round of trainings run through August 2025 – OCL will be managing the April 2024 cohort, but the other sessions may be open to all. The first deadline for application is October 3 for the November cohort. More information at the CT State Library website.

- A first draft of Appendix A for **new Regulations in Pa Code Title 22, Part IX** is currently being reviewed by PDE Policy and Legal offices**.** The OCL team and Regulations work team that includes representation from the library field, the Association and the GAC are continuing to work on clarifying documents and the Preamble which will accompany the regulations when they get to their official draft form. Additional information on that process, which will involve discussions and feedback from the field, to come. The writing of the regulations is the responsibility of the Office of Commonwealth Libraries.
- We continue to post open positions for both Library Development and the State Library. We hope to continue building out our complement to make our work for PA Libraries and the people of Pennsylvania more effective and efficient.

Bureau of Library Development Report
Governor's Advisory Council Meeting
October 1, 2023

FEDERAL FUNDING/PROGRAMS

LSTA

- **Statewide Library Service grants**
  - FY 2023-24 awards have been conditionally approved. Documents are being finalized for contract execution.
    - Information on how to manage a grant is available on the LSTA LibGuide: pa-gov.libguides.com/LSTA.
  - Another round will open for application in early 2024.
- **Youth Services**
  - The Summer Impact Report form remains open for libraries that didn't have a chance to complete it. A copy of the information submitted will be sent via automated email to the email address provided in the Impact Report. Access the form here: forms.office.com/g/bzrFRYWi5W
  - The PA One Book Committee is requesting feedback on the posters that were recently sent out to all district centers. The original evaluation survey link remains open as well.
    - PA One Book Poster survey: www.surveymonkey.com/r/2023PAOBPoster
    - PA One Book Original survey: www.surveymonkey.com/r/PAOneBookLibraries

STATE FUNDING/PROGRAMS

Regulations, Policy, and Guidelines

- As of August 10, 2023, the BLD work group on regulations reviewed and made recommendations for all sections of the statute. The group also reviewed the current regulations, previous studies and reports on the regulations, and other states' library regulations to ensure all relevant information was considered. The group provided Sue with a recommended layout and starter language for the official writing to begin. The work group is now developing clarifying documents to support new regulations (policy, guidance, and procedures).
- The GAC Guidelines for Libraries Seeking to Expand or Reduce Service Areas have been approved: www.statelibrary.pa.gov/Libraries/LawsRegulations/GovernmentAdvisory/Pages/Approved-Guidelines

State Aid

- The state budget passed, but we are still waiting for the enabling legislative language to make public library subsidy payments.
- Plans for the Use of State Aid for Public Libraries and Federated Systems as well as County Coordination Plans will be open at the end of October if the fiscal language has been passed by the legislature.
- District Library Center reports and State Aid Library Subsidy Applications are being reviewed and libraries will be notified if more information is required and when reports and plans have been approved.
- The Public Library Director Certification Extension Form has been update and can be found on the certification page of the State Aid Resources for Pennsylvania Public Libraries LibGuide. This page also contains other information regarding the certification process and standards required.
- The Public Library Directory through Counting Opinions is live.
  - A link can also be found on LibPAS (Welcome (countingopinions.com))
  - Updates/Changes to the public library information in the directory should be submitted via this form. **The Library Status Form on Power Library is no longer available**.

Keystone Grants for Public Library Facilities

- The 2024 application is open and closes October 13th at noon.
  - An application review workshop is available for prospective applicants.
  - Municipal applicants should review Keystone's Register Your Municipality page.

OPERATIONS/PERSONNEL

Rebuilding of the BLD team continues. Positions to be filled include:

- Administration & Data Unit
  - Education Administration Specialist
  - Administrative Assistant
- Programs and Advising Unit
  - Accessible Adult Services Advisor
  - Operations and Relationships Advisor

The Compendium (compendium.ocl-pa.org) is BLD's primary communication channel. If you don't already subscribe, please do so to ensure you receive the most up-to-date information.

Shared email accounts: As part of our ongoing efforts to streamline communication the ra-lsta@pa.gov, ra-EDSFG@pa.gov, and ra-EDSUBSIDIESGRANTS@pa.gov email resource accounts will be deactivated October 1, 2023. Future inquiries should be sent to the email addresses in the contact list below.

Shared Email Accounts		
Electronic Mailing Lists	To subscribe or unsubscribe from mailing list subscriptions	ra-lists@pa.gov
Bureau of Library Development – Grant administration	Library Service and Technology Act (LSTA) grants and programs State funded grants (Library Access, Library of Accessible Media for Pennsylvanians)	ra-edbldadmin@pa.gov
Keystone	Keystone Grants for Public Library Facilities	ra-keystone@pa.gov
Public Library Subsidy	State aid eligibility, standards, and payments Public library reporting and data collection	ra-stateaid@pa.gov
Bureau of Library Development – General	All other requests or questions	ra-libdev@pa.gov

Bureau of Library Development Contact List

Staff Member	Title	Email/Phone
Heather Sharpe	Director	hsharpe@pa.gov (717) 783-0565
VACANT	Assistant Director	
Matt Spiegel	Clerical Assistant 3	mspiegel@pa.gov (717) 783-5738
Programs and Advising Unit		
Sara Deegan	Supervisor – Programs and Advising Unit	sdeegan@pa.gov (717) 705-6522
Corri Hines	School-Age Services Advisor	cohines@pa.gov (717) 783-5746
Ed Lupico	Keystone Grants and Library Facilities Advisor	elupico@pa.gov (717) 783-5747
Heather Smith	Early Childhood Services Advisor	sheather@pa.gov (717) 783-4830
Julie Moore	Professional Development Advisor	Julmoore@pa.gov (717) 525-5834
VACANT	Operations and Relationships Advisor	
VACANT	Accessible Adult Services Advisor	
Administration and Data Unit		
Hadiyah Cleveland	Supervisor – Administration and Data Unit	hcleveland@pa.gov (717) 787-9253
Amy Geisinger	State Data Coordinator	ageisinger@pa.gov (717) 783-6931
Mike Reilly	State Aid Administrator	michreilly@pa.gov (717) 783-5745
Abbey Lukiewski	Statewide Services Advisor	alukiewski@pa.gov (717) 787-3124
GJ Hinkley	Management Technician	ghinkley@pa.gov (717) 783-6901
VACANT	Education Administration Specialist	
VACANT	Administrative Assistant	

GAC, Bureau of State Library Report
October 1, 2023 Meeting

<u>Forum Construction and Moving Update</u>

The Forum Construction project is beginning to wrap up. The certificate of occupancy was received for floors 2, 3, 4, and 5. The Main Library, Law Library, and the StemLab are all schedule for an inspection on September 29th and if they pass, they will obtain the certificate of occupancy at that time.

Bibliotech began moving the material that was removed before construction on September 5th, 2023. It is estimated that this return move of materials will take 8 to 10 weeks. Thus far, the microfilm and the print newspapers that were removed have been coming back to the Forum. This work should be done by the end of September. After that has been completed, Bibltiotech is contracted to clean the stack areas and shift some parts of the collections so that all the books that were removed from the stack areas can begin to come back. The books are located in multiple locations in NY State, Keystone Library, and the Turnpike storage facility.

Staff have also moved into the Forum. All OCL staff have had their IT equipment moved to their office locations in the Forum Building. Most of the other staff items are still waiting to be moved as part of the PDE move from 333 Market St or the State Library is waiting for the Department of General Services (DGS) to clear them to move items into the library, StemLab, and the office space on the Ground Floor.

State Library staff and the Director continue to work with Bibliotech, DGS, OAIT and PDE, to coordinate the move of materials and staff items back into the Forum. Moving should be completed by early to mid-November with the State Library reopening in mid to late November. This timeline is subject to change based on final completion of the construction and move.
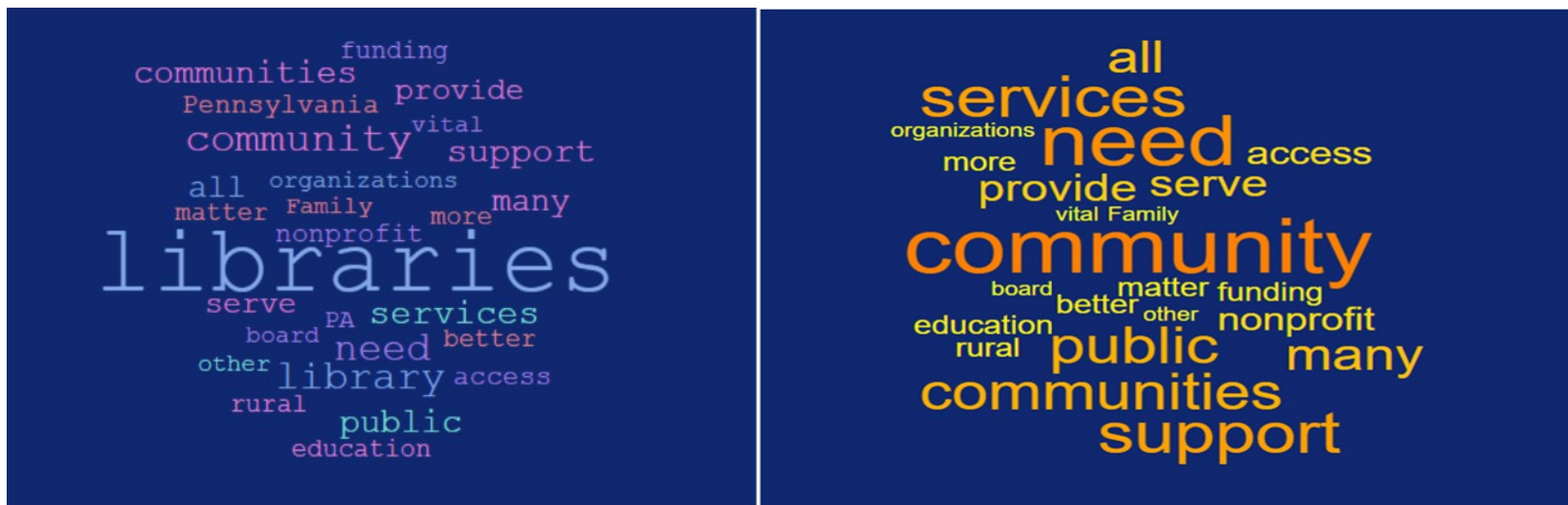
On October 10th there is a ribbon cutting ceremony planned from 2-4pm with Governor Shapiro in attendance. After the ceremony PDE plans to have an open house for all PDE employees to tour the building.

Submitted by Sarah Greene, Director, Bureau of State Library
9/21/2023

"A library outranks any other one thing a community can do to benefit its people.

It is a never-failing spring in the desert." ~Andrew Carnegie

These are the results of the information you gave us in word cloud form. In the left is the original word cloud. When we strip out words like library, libraries, PA, and Pennsylvania the focus of the community conversation becomes the chart on the right with the focus on community. That flips the focus from the institution to the communities being served across the Commonwealth. All unique. Each library serves its community needs.

What we're proud of:	What we're worried about:
Community Nonprofit Access All ages Connections Most used service Resource Educated & informed citizens Broadband Cornerstone of democracy Safety net Most vulnerable citizens Literacy/education Ecosystem Agile Cooperation Collaboration Family friendly	Need for higher wages Funding / Municipal support Library Code Fundraising Boards

POWER Library Report to the Governor's Advisory Council

October 1, 2023

Presented by Hosting Solutions and Library Consulting, Philadelphia, PA.

Primary Contact: Maryam Phillips, Executive Director

Phone: (215) 222-1532

Email: phillips@hslc.org; support@hslc.org

Websites: www.powerlibrary.org   kids.powerlibrary.org   teens.powerlibrary.org

HSLC's Mission is to contribute to the success of libraries by delivering technical solutions and consulting services.

E-content Platform

HSLC is currently designing the e-content platform, with a focus on the user experience. The design is intended to improve the user journey through e-resources by offering audience appropriate options. HSLC has issued an open call to anyone interested in providing feedback as the platform is developed.

New E-resources

This summer HSLC has expended most of its efforts in bringing the new e-resources online in POWER Library. The procurement completed in July resulted in the following new e-resources:

- Encyclopaedia Britannica Early Elementary and Elementary editions
- EBSCO Cricket Media Collection (ebooks for elementary school students)
- EBSCO MyHeritage Library Edition
- ProQuest SIRS Discoverer
- Transparent Language Online

The following Gale e-resources were retained:

- Gale In Context: Elementary
- Gale In Context: Middle School
- Gale OneFile: High School New
- Gale OneFile: News

Special Note: PA State System of Higher Education and Community Colleges were also negotiated to be authorized users of Cricket Media, MyHeritage Library Edition, and Transparent Language Online.

For the complete list of all e-resources in POWER Library, please visit: https://powerlibrary.org/e-resources/?all=y&ID=PL7321

eCard Registration System

A new eCard registration system was launched in August, and all previously issued eCards expired on September 30, 2023. The new system will use a one-year expiration, and provides notification to parents when children 15 obtain and eCard. Please note that Pennsylvania residents with a local public library card may use that card for access to POWER Library e-resources.

Traditional methods for accessing POWER Library e-resources without a library card or eCard are still available. IP authentication verifies access from an authorized building (school or library). Single sign-on verifies student access through the school's validation of a student account.

paILS / SPARK

2022 AT A GLANCE

BY THE NUMBERS

158 Locations

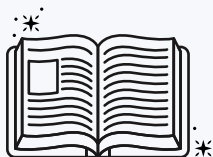**99.8%** Uptime

262,604 Items Added
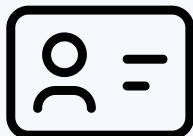
700,000+ Active Patrons

5,934,234 Circulations
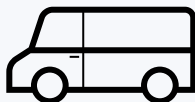
1,295 Support Tickets

66,027 New Patrons

178% Increase in Autorenewals

45,775 Hold Transits For Resource Sharing

OUR MISSION

PaILS provides access to information resources by offering a collaborative, high quality, open source integrated library system that is equitable, cost-effective, and promotes resource sharing among libraries statewide.

2022 HIGHLIGHTS

JANUARY 2022
- Katie Greenleaf Martin starts as Executive Director

FEBRUARY 2022
- Western Pocono Community Library & Barrett Paradise Friendly Library go live on SPARK
- Elizabeth Davis starts as Support & Project Management Specialist

MARCH 2022
- Katherine Dannehl attends Public Library Association conference in Portland, OR

MAY 2022
- SPARK Annual User Group Meeting held virtually

JUNE 2022
- All PaILS staff attend and present at Evergreen International Conference

OCTOBER 2022
- PaILS exhibits and presents at Pennsylvania Library Association Conference

NOVEMBER 2022
- SPARK is upgraded to Evergreen 3.9
- PaILS partner with HSLC to streamline the ILL process for SPARK libraries - the first step was adding a live holdings search for member libraries

CONTACT

Phone : 717-873-9461

Email : pails@sparkpa.org

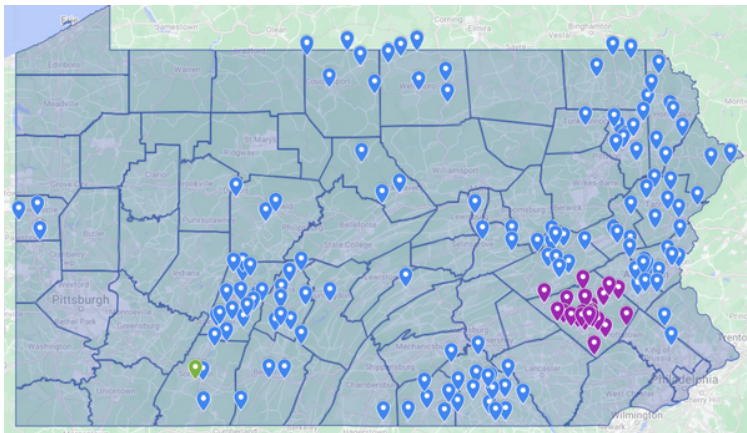Web: sparkpa.org

SUPPORT

Phone : 717-256-1627

Email : support@sparkpa.org

Web: support.sparkpa.org

paILS
SPARK

2022 AT A GLANCE

MEMBER LIBRARY MAP

PAILS STAFF

KATIE GREENLEAF MARTIN

- Executive Director
- 717.873.9461 | kgm@sparkpa.org
- Ask Me About: libraries interested in SPARK, billing and other financial questions

KATHERINE DANNEHL

- Membership Engagement Specialist
- 717-256-1487 | katherine.dannehl@sparkpa.org
- Ask Me About: OPAC, ChiliPac, cover art

ELIZABETH DAVIS

- Support & Project Management Specialist
- 717-256-1627 | elizabeth.davis@sparkpa.org
- Ask Me About: reports, data cleanup, training

OUR VISION

PaILS provides Pennsylvanians with a sustainable network of integrated library services and access to a statewide community of libraries and information resources.

FROM OUR MEMBERS. . .

"The whole team has been knowledgeable, supportive, and so willing to help guide us through the [migration]... So glad we finally made the switch!"
-Mary Ann Lewis, Barrett Paradise Friendly Library

"Excellent customer support. I would not be able to achieve the necessary results without your help. I am so grateful for your great team and all the work you do to help us better understand the system. "
 - Linda Krafinski, Pike County Public Library

EVERGREEN ILS

This year, PaILS funded development in Evergreen to facilitate more customized settings for fine free libraries.

PaILS also assisted more libraries in implementing autorenewals, going fine free, and resource sharing.

Staff paid onsite visits to 18 SPARK member libraries to connect further with front line staff.

CONTACT

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